



Your online language learning hub



ANNUAL REPORT

April 2025 - March 2026

Mission

To provide flexible and accessible English language training in a safe and inclusive community which empowers newcomers to succeed and reach their full potential.



Land Acknowledgement

As re-settlers in what is now Canada, we acknowledge that the Indigenous peoples were the original inhabitants of these lands. The lands our work pertains to are the traditional unceded territories known as Treaties No. 1, 2, 3, 4, and 5 the original lands and waters of many Indigenous peoples. We acknowledge that any efforts we make as English Online Inc. towards helping new settlers learn English as an Additional Language and find settlement information to address their needs must begin by recognizing the colonial harms and injustices inflicted on to the indigenous peoples of what is now Manitoba, who never surrendered their territory when they signed the Treaties with the British Crown. The work of English Online must be grounded in recognition of the colonial legacy of what is now Manitoba. As guests on these lands, we commit to seeking and sharing the truth of the Indigenous peoples to provide the true story of these lands, which become home away from home to our learners and their families.



Team Messages

"Serving on the Board of Directors of English Online has been both an honour and a deeply rewarding experience. Over the past year, I have had the privilege of seeing the remarkable difference this organization makes in the lives of newcomers. Learning a new language is about much more than communication. It is about building confidence, finding opportunities, creating connections and feeling at home in a new country. English Online has helped countless newcomers establish themselves in Winnipeg and across Manitoba, and that impact reaches far beyond the classroom.

I would like to express my heartfelt appreciation to Irina and the entire English Online team for their outstanding leadership, dedication and compassion. Every day, they go above and beyond to create a welcoming environment where learners feel supported, encouraged and empowered to achieve their goals. I am equally grateful to our volunteers, partners and funders whose generosity and commitment make this important work possible.

As a member of the Board, I am incredibly proud to be associated with an organization that changes lives every day. The stories of perseverance, growth and success that come from our learners are a testament to the passion and commitment of everyone involved. Thank you to Irina and the entire English Online family for your unwavering dedication to helping newcomers build brighter futures. I look forward to seeing English Online continue to grow and touch the lives of many more individuals and families in the years ahead." – Jing

"Over the past year, it has been both a pleasure and a privilege to be part of the English Online community. During this time, I have witnessed first-hand the exceptional work that Irina and her team do in making high-quality English language learning accessible to newcomers and other adult learners across Manitoba. The vision of delivering a comprehensive online language programme, together with the dedication shown in supporting learners, teachers, staff, and volunteers, is truly inspiring. English Online is more than a language programme; it is a welcoming community that empowers people to build their confidence, develop their language skills, and participate more fully in Canadian society. I am grateful for the opportunity to contribute to this meaningful organisation over the past year and proud to be part of a community that is making a lasting difference through accessible, high-quality English language education." – Arooj

"Contributing to English Online over the past year has been an inspiring experience. Irina and her team do exceptional work making high-quality language learning accessible to adult learners and newcomers across Manitoba. More than just a program, English Online is a welcoming community that empowers individuals to build confidence, develop skills, and integrate into Canadian society. I am incredibly proud to support an organization that creates such a lasting impact through accessible education." – Kulwinder

Learning Statistics for 2025 – 2026

LINC Home Study (formal one-on-one English training):

68 (IRCC) + 25 (RIF Manitoba) seats

e-Volunteer Program:

25 new e-volunteers

50 newcomers served through the program

Information & Orientation:

342 sessions

385 clients

Technical Support:

61 sessions

54 clients

We Delivered!

664 Conversation Circle Informal English classes consisting of

97

Citizenship classes

19

Advanced Reading Clubs

20

Reading Clubs

23

Writing workshops

20

Advanced Writing workshops

11

Canadian Idioms Units

Learners' Feedback



"I've been learning English online for a year now. Through this year of study, I've definitely felt a significant improvement in my English. I really enjoy this flexible learning method; the courses cover many aspects, which not only enhance my English skills but also broaden my knowledge. I really appreciate the online English teachers; their kindness and patience have given me a lot of confidence.

This is my experience, I really enjoy these courses and the teachers. I will keep learning forever. Thank you so much!" – Xiaolu

"My experience learning English with English Online Inc. has been very positive. The classes have helped me to improve my English skills and become more confident in speaking, writing, listening, and reading. The teacher is supportive, patient, and encouraging. I am grateful for the opportunity to learn and continue improving English with English Online Inc." – Luliane

"I want to say Thank you about my experience learning English with English Online Inc. It was a great experience to learn English with English Online Inc. The teaching is tailored to the individual. After a few months, my English level has truly improved. Thanks to English Online Inc, I can hold a basic conversation in English. Thank you to my teacher Anna Konar for your patience and for everything you taught me." – Wilfried

"English online is one of the best opportunities Canada offered me. I am sure that at the end of this program, I will move from zero to hero as we say in my home country. I appreciate the flexibility scheduling and the availability of the instructors." – Adjara

"First of all, I would like to express my heartfelt gratitude for your patience, kindness and dedication to all your students. Your encouragement and support have meant so much to me throughout this school year.

When I first started, I found it very difficult to understand English, and I often felt unsure of myself. Thanks to your guidance and teaching, I can now understand English about 85% of what I hear. Although I still speak slowly, I am happy to see how much I have improved.

This school year has been a very important step in my English learning journey. It has given me more confidence and motivation to keep learning. I believe that with continued practice and hard work, I will improve my speaking skills even more next school year.

In my opinion, next school year the classes could be held from Monday to Friday at the same time each day, as this would help students maintain a consistent learning routine.

I also believe that students should be respectful and responsible during class by keeping their microphones muted unless they are speaking. This would help reduce background noise and make it easier for everyone to focus.

Finally, I hope that next school year the teachers will give every student an equal opportunity to participate. Instead of asking the same student to speak or read most of the time, I would appreciate it if different students were chosen so that everyone has a chance to practice and improve their English skills.

Thank you for believing in me, or your patience, and creating such a positive learning environment. I truly appreciate everything you have done for me and my classmates. I will always remember your kindness and support.

Thank you to all EO staff members and all practicum students.

Wishing you all the best and more confidence and patience in your career, I hope next school year will be a memorable year for all students." – Presence

"I started the LHS/Drop In classes back in March, and it has truly been a great experience. What stands out the most to me is how the course is built around real-life tasks practical situations that put you face-to-face with reality and push you to reflect and respond naturally, the way you would in everyday life. My teacher was incredibly patient, always taking the time to explain anything I didn't understand, while constantly encouraging me to ask questions and complete my assignments. The homework itself was engaging, usually starting with warm-up questions before leading into the main topic of discussion for the day. Because of these real-life tasks, I've gotten to a point where I genuinely use what I've learned in real situations outside the classroom. I would recommend this course to anyone, as long as they stay committed and keep up the same momentum." – Gaddi

English Online class helped us a lot. It taught us to learn proper grammar, vocabulary, pronunciation, reading and comprehension, fluency and more. We are also taught basic tips in daily living such as maintaining home in summer, travelling using Winnipeg transit, understanding about radon gas and summer food safety tips. We also have Citizenship class that would help us learn about the government system in Canada which is useful for our future application for citizenship as well. The teachers are very patient, approachable and are always willing to listen and answer questions. I love this class because we can learn anytime convenient to us that works with my schedule. It is a great help especially to newcomers in Canada who are struggling with the English language. – Arlyn

"I would like, through these few lines, to express my gratitude to the entire English Online team. As a newcomer with a limited level of English, enrollment in English Online has helped me improve many aspects of my English. Thanks for the opportunity you give as to read aloud during class, I have gained much more confidence in my pronunciation. The way you correct and encourage us is truly remarkable. Hats off to the whole team! The reading sessions, where we receive PDF files to read before class, along with the question-and-answer activities, have given me the confidence to express myself in English. I can see that I am gradually improving my vocabulary and becoming more comfortable speaking during class. Thank you so much for your patience, support and commitment. Your work makes a real difference in our learning, and I truly appreciate everything you do." – Anani

"It is an honour for me to share my experience with the LINC Home Study program. The LINC Home Study program is a great place to learn English. It provides many learning tools that help us improve our language skills. Depending on our level, we practise grammar, pronunciation, writing, listening and speaking through a variety of exercises. The speaking worksheets are especially helpful because they teach useful vocabulary and expressions for everyday situations. I also appreciate the feedback from my teacher because it helps me understand my mistakes and improve my confidence. Thanks to these learning strategies and teaching methods, I have become more confident in my writing, speaking and listening skills.

I would recommend the LINC Home Study program to others because it has helped me improve my English. One suggestion is to provide more opportunities for learners to practise communication, as I would like more chances to communicate in English. Thank you so much for your support." – Stephane

"At the beginning of the LINC Home Study program, I didn't understand everything my teacher said. Now my English has improved a lot. I can understand much more of what my teacher says. I like the program because my teacher is patient and always takes the time to explain things again when I don't understand. I would recommend the LINC Home Study program to my friends because it has helped me improve my English."

– Jean

"I really enjoy my one-on-one English classes. My teacher is very good and a great teacher who helps me improve my English every week. I am thankful for these classes because my English has gotten much better."

– Mebrahtu

"At first, it was difficult for me to speak and understand English. Now I have improved a lot, especially in speaking and listening. I like the LINC Home Study program because my teacher is patient and helps me learn English. I would recommend the LINC Home Study program to my friends because it is very helpful. I can now speak English with other people more confidently." – Arielle

Thank You!

Board Members

*Kulwinder Sodhi
Baljit Mann Rehal
Arooj Farooqi
Jing Jing*

EO e-Volunteers

*Alison McGillivray
Ahmed Aldej
Akbindar Rishi
Karen Johnson
Claire Milgorm
Min Chen
Peter Marsh
Meral Hussein
Janice Briggs
Karen Corera
Jade Wong
John Moscardini
Helena Kim
Rosie Gu
Sarah Scanlon
Heather Wiens
Kyle Green
Manbeer Bhasin
Yvonne Marshall
Leslie Adrien
Zahra Yaqub
Lubna Haidar*

EO Team

*Irina Volchok
Yini Song
Blaine Roberts
Ruxandra Nicolescu
Pam Elalfy
Lori Morency
Ekaterina Lavlinskaya
Anna Konar
Jade Wong
Paige Sneesby
Karin Del Pino
Alexis Ogaranko
Stella Jude Ojei
Pei-Jean Toews
Rahwa Mehreteab
Len Loza*

Partners

*Achēv
Réseau en Immigration Francophone du Manitoba (RIF Manitoba)
Immigrant Employment Council of BC (IEC-BC)
Winnipeg English Language Assessment and Referral Centre (WELARC)
Manitoba Association of Newcomer Serving Organizations (MANSO)
Canadian College of Educators
OnTESL
University of Manitoba*

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada