



english-online.ca

ANNUAL REPORT

April 2024 - March 2025

Mission

To provide flexible and accessible English language training
in a safe and inclusive community which empowers
newcomers to succeed and reach their full potential.



Land Acknowledgement

As re-settlers in what is now Canada, we acknowledge that the Indigenous peoples were the original inhabitants of these lands. The lands our work pertains to are the traditional unceded territories known as Treaties No. 1, 2, 3, 4, and 5 the original lands and waters of many Indigenous peoples. We acknowledge that any efforts we make as English Online Inc. towards helping new settlers learn English as an Additional Language and find settlement information to address their needs must begin by recognizing the colonial harms and injustices inflicted on to the indigenous peoples of what is now Manitoba, who never surrendered their territory when they signed the Treaties with the British Crown. The work of English Online must be grounded in recognition of the colonial legacy of what is now Manitoba. As guests on these lands, we commit to seeking and sharing the truth of the Indigenous peoples to provide the true story of these lands, which become home away from home to our learners and their families.



Team Messages

"As Treasurer, I want to commend the team for their dedication and the transparency with which financial matters are handled. The commitment to fiscal responsibility has been clear, and it's encouraging to see our resources being managed thoughtfully to support our mission. That said, I believe there's room to further streamline our budgeting process and enhance reporting clarity, which will help us make even more informed decisions moving forward. I'm confident that with continued collaboration, we can strengthen our financial foundation and amplify our impact" - Baljit, Treasurer

"2024-2025 was a year of changes and progress: EO finally launched its new website along with a new registration system that enabled the team to process any attendance reporting in a matter of minutes, so we said good bye to excel spreadsheets and manual data analysis. On the progress side, the team was amazing in facilitation overdelivering on the funder targets and was incredibly supportive with achieving the strategic goals:

- we explored the use of AI through Roshi;
- we collaborated with other service providing organization to increase awareness about EO's services;
- we revamped our lesson plans to insure they met the needs of our learners;
- we visited the Residential School Museum in Portage la Prairie to learn more about the Indigenous Communities
- we partnered with the University of Manitoba and Portage la Prairie Friendship Centre to bring together the newcomer and Indigenous communities
- we grew to 21 team members!

Thank you very much for being an invaluable part of EO! With your talents, collaboration, and expertise, EO had an opportunity to grow, serve, and thrive!"
- Irina, Executive Director

" This year has been filled with the sense of fulfillment, hopes, yet some worries. Some of my learners successfully graduated from the LINC Home Study program after many months of hard work and commitment, and I was glad to assist and witness their achievements. I also had a chance to try myself in teamwork and really enjoyed participating and contributing to a project on designing materials for digital lessons. On the other hand, this year brought a sense of instability in terms of the employment due to the changes in the field of TESL. But I feel fortunate and grateful to be able to continue with the great supportive team and management of English Online and ready to embrace new challenges with optimism." - Katia

"This year, I reflected on the importance of patience and empathy in guiding and celebrated my success in connecting with diverse range of learners through the new hub. As I look ahead, I am committed to supporting new learners in their language acquisition journey at English Online, fostering an inclusive and encouraging environment for their growth and confidence." - Rahwa

LIVE and LEARN Statistics

LIVE Statistics:

- 58 New Tips and Guides
- 123 Updated articles
- 63 CLB 3-4 articles

Revised versions of the Newcomer Guide:
“Your First Days in Manitoba” – Fall and Winter



LEARN Statistics:

- 120 + 7 LINC Home Study seats
- 16489 Seats in Drop-In, e-Volunteer, and 1-on-1 orientation
 - 1 Learner attended 364 sessions in the Drop-In program
 - 37 Learners attended more than 100 sessions
 - 25 New e-Volunteers
 - 50 Newcomers served through the e-Volunteer program

We Delivered!

760

Drop-In Classes

100

Citizenship Classes

27

Reading Clubs

18

Advanced Reading
Clubs

12

Writing Workshops

15

Advanced Writing
Workshops

12

Canadian Idioms
Units

Learners' Feedback



"My experience with Paige's English class has been wonderful. The lessons are engaging and well-organized, which has helped me improve my speaking, listening, and writing skills. I feel more confident communicating in English and better prepared to integrate into Canadian society. I truly appreciate Paige's support and encouragement throughout the course. I enjoy the class so much that I wish we could have more hours and additional sessions with Paige."

- Mahdis

"Hi Paige, I really enjoy your English Online class. Your lessons help me speak and understand English more confidently. Thanks to your teaching, I feel more comfortable in daily life and at work in Canada. I would definitely recommend your class to others. "

- Denys Pudovkin

"My teacher, Paige Sneesby, is very kind and supportive. Her weekly classes not only help me improve my English but also give me the confidence to believe in myself. As an immigrant, her advice and encouragement make me feel stronger and more prepared to face the challenges of starting a new life in Canada. I am very grateful for this program, because it shows me that with effort and support, it is possible to overcome the language barrier and achieve my dreams."

- Elvira Rubio

Thank You!

Board Members

Sharmila Vijayann, Chair
Cinta Costa, Vice – Chair
Baljit Mann Rehal, Treasurer
Stephanie Olson, Member-at-Large

EO Team

Irina Volchok, Executive Director
Yini Song, Instructional Coordinator
Len Loza, Communication & Design Specialist
Pei-Jean Toews, Registration, Outreach & Design Specialist
Rahwa Mehreteab, Registration, Outreach & IT Support Specialist
Pam Elalfy, e-Volunteer Supervisor & EAL Instructor
Blaine Roberts, EAL Instructor
Nastashya Wall, EAL Instructor
Alexis Ogaranko, EAL Instructor
Lori Morency, EAL Instructor
Ruxandra Nicolescu, EAL Instructor
Stella Jude-Ojei, EAL Instructor
Charlene Edwards, EAL Instructor
Karin Del Pino, EAL Instructor
Katia Lavlinskaya, EAL Instructor
Paige Sneesby, EAL Instructor
Jillian Fehr, EAL Instructor
Yvonne Marshall, EAL Instructor
Alla Peshkov, EAL Instructor
Jade Wong, EAL Instructor
Reefa Mahboob, EAL Instructor

EO e-Volunteers

<i>Alison McGillivray</i>	<i>Hamorn Chung</i>
<i>Alla Tolmacheva</i>	<i>Leslie Adrian</i>
<i>Akbiner Rishi</i>	<i>Karlene Powell</i>
<i>Anna Konar</i>	<i>Mary Kutarna</i>
<i>Claire Milgrom</i>	<i>Meral Hussein</i>
<i>Dema Haddadin</i>	<i>Min Chen</i>
<i>Haneen Radie</i>	<i>Monique Jacques</i>
<i>Janice Briggs</i>	<i>Patricia Spinelli</i>
<i>Jade Wong</i>	<i>Peter Marsh</i>
<i>Janella Villanueva</i>	<i>Lubna Haidar</i>
<i>Faezah Khadem</i>	<i>Veronica Ye</i>
<i>Karen Corera</i>	<i>Vicki Starfire</i>
<i>Karen Johnson</i>	<i>Elizabeth Dale</i>
<i>Jill Hart</i>	<i>Anjali Nair</i>
<i>Hao Huang</i>	<i>Sabira Devjee</i>

Partners

Achēv
OnTESOL
Réseau en Immigration Francophone du Manitoba (RIF Manitoba)
Immigrant Employment Council of BC (IEC-BC)
Winnipeg English Language Assessment and Referral Centre (WELARC)
Manitoba Association of Newcomer Serving Organizations (MANSO)
Canadian College of Educators

Funded by:

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Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada